# I. LIBRARY SERVICES (LOCAL/REGIONAL ASSISTANCE)

### **SERVICES, PLANNING, AND PROGRAMMING**

Awarded FY 2000	PART D. PRO	DJECTS	State: CA	
Project Title: Millennium Library	Survey: Assessing	Customer Ne	eeds	F-3
Type of Project (Type C): C-11		7	# Served: 10,000,000	
Director: Linda Crowe		Phone: (650	) 349-5538	
Library: Silicon Valley Library S	ystem	E-mail: <u>crow</u>	vel@pls.lib.ca.us	
Address: 25 Tower Rd.		Evaluation T	ype: Impact	
City: San Mateo	;	State: CA	Zip Code: 94402-400	0
Amount Awarded: \$72,094		Check her	e if a statewide project	

Description: A cooperative library system in the San Jose area developed a set of sophisticated customer survey tools to elicit patrons' wishes for future library service. A field test of the customer research tools was conducted in the three cooperative library systems in the San Francisco Bay Area. The results furnished data for local service planning, marketing of library services, and ideas for publicity campaigns. To extend the product to other libraries statewide, a kit was produced to describe the tool and assist in training in its use by other libraries. Training workshops were held in seven locations around the state using both live presentations and videoconferencing. Because of this grant libraries will be able to assess customer satisfaction, gauge usage rates, identify customer needs, focus their strategic planning on objectives such as ballot measures, and apply marketing techniques that heighten public awareness of the library.

Awarded FY 2000	PART D. P	ROJECTS	State: CA
Project Title: Library Kiosks			F-67
Type of Project (Type C): C-9			# Served: 482,215
Director: Maurice Stevenson (c	ontact)	Phone: (40	8) 277-4842
Library: San Jose Public Library	1	E-mail: ma	urice.stevenson@ci.sj.ca.us
Address: 180 W. San Carlos St.		Evaluation 7	Гуре: Impact
City: San Jose		State: CA	Zip Code: 95113-2096
Amount Awarded: \$131,587		Check he	re if a statewide project

Description: Libraries are constantly on the lookout for ways to deliver service to users at least cost. With the constraints and lead times on funding for new buildings, alternatives to construction must be identified. The population of the city of San Jose doubled in the past 30 years, outstripping the library's capacity. From the commercial world that brought us ATMs, the technology of kiosks holds promise for offering interim access to library service, especially in underserved pockets of the city not near branches, without a lengthy wait for construction. The San Jose Public Library acquired a commercial kiosk to test provision of electronic access to 80 popular Web sites (nine in Spanish), a bookdrop, a direct telephone line to the main library reference desk, features for the visually handicapped (ADA accessibility), and a multipurpose fax/scanner/copier for unstaffed public use. The kiosk enclosure displays trilingual (English, Spanish, and Vietnamese) instructions. Delays in developing the specifications and selecting a manufacturer responsive to the library's special needs meant the unit could not be installed and tested adequately before the end of the grant period. Information on testing by public users is being compiled and will be reported in 2001.

Awarded FY 2000	PART D. PR	ROJECTS	S	tate: CA	
Project Title: Digital Delivery of	ILL (dd-ILL) Mono	graphs			F-84
Type of Project (Type C): C-1			# Se	erved: 34,318,585	
Director: Glen Worthey		Phone: (	650) 72	25-5647	
Library: Stanford University Libr	aries	E-mail:	lenw@	sulmail.stanford.edu	
Address: Green Library		Evaluatio	n Type	: Impact; Outcomes	
City: Stanford		State: C	4	Zip Code: 94305-60	04
Amount Awarded: \$90,114		Check	here if	a statewide project	

Description: This pilot project sought to establish and implement policies and procedures to test "live" delivery of library materials in electronic (digitized) format to improve efficiency and access to eligible (out-of-copyright) monographs from Stanford to requestors who would receive entirely digital content. A second impulse was to augment the library's own digital collections in the process of rendering the interlibrary lending service, with selection being driven by users instead of less tangible needs. A three-day turnaround time standard was set for meeting requests. The project expanded the other digital ILL system at Stanford (Ariel) by extending its scope beyond journal articles. A novel feature was avoidance of paperform copy at the receiving end. Delivery was entirely digitized which is attractive for rare materials not normally circulated. A total of 93 titles were digitized, 76 in-house and 17 out-sourced. This entailed 26,457 pages over a six-month production period. The turnaround time achieved averaged three-to-five days with a range from one to 20 days. Analysis of key technical and economic issues and "best practices" was performed and reported, for example, that downloading by a recipient of a scanned book could be time-consuming when done at home over a standard phone line. Of course, distant patrons were clear beneficiaries due to travel time saved.

Awarded FY 2000	PART D. PF	ROJECTS	State: CA	
Project Title: Japanese-America	n Book Discussion			F-113
Type of Project (Type C): C-6			# Served: 66,600	
Director: Linda Wilson		Phone: (62	26) 307-1418	
Library: Bruggemeyer Memorial (F	Public) Library	E-mail: <u>lin</u>	dawilson@juno.com	
Address: 318 S. Ramona Ave.		Evaluation	Type: Impact	
City: Monterey Park		State: CA	Zip Code: 91754	
Amount Awarded: \$12,650	_	Check h	ere if a statewide project	

Description: The human tragedy of the internment of Japanese-American citizens at the start of World War II has only recently come to light. About nine percent of Monterey Park's population is of Japanese descent. The community has acted to honor this heritage and help preserve its culture, especially because of the age of the internees and their reticence about that era and their experiences. The library decided to organize a book discussion series for 94 adults (1/3 - 1/2 Japanese-American) on these and related experiences such as military service and the Redress Movement, in three cooperating library locations to educate Californians about the events of that time and help prevent recurrence. A five-session discussion group using seven books on the subject was established by the library staff with assistance from a wellknown scholar on the internment, and guided by a project advisory committee. A bibliography was prepared on the Japanese-American experience. A packet of 50 copies of the books was assembled for use by the participants during the grant period and by other libraries in the future. The Monterey Park library, after recommendations were received from discussion group members, added 173 supplemental titles to its collection to support the project. Tours of the Japanese-American National Museum in downtown Los Angeles were conducted for group members. The project conducted a very thorough evaluation of the activities; the results were positive and the library reported on these fully. The program is continuing at the MPPL every Thursday afternoon. The staff plans to sponsor additional programs on this topic and for the benefit of other ethnic groups in the community.

#### **LITERACY**

Awarded FY 2000	PART D. P	ROJECTS	State: CA	
Project Title: English Works in C	Commerce			F-11
Type of Project (Type C): C-4			# Served: 200	
Director: Marilee Marrero (cont	act)	Phone: (32	23) 722-6660	
Library: City of Commerce Publi	c Library	E-mail: Ma	rileeMarrero@compuserve.co	<u>m</u>
Address: 5655 Jillson St.		Evaluation	Type: Impact; Other	
City: Commerce		State: CA	Zip Code: 90040	
Amount Awarded: \$32,600		Check he	ere if a statewide project	

Description: With LSTA funding the library expanded a collaborative workplace literacy program to teach English to employees at local businesses. The project also raised awareness in the business community of the library as a lifelong learning resource for workers and their families and as a partner in providing basic workforce skills. Twenty-four workshops with an average of six students per event were conducted, for a total of 85 students. Over 70 local companies were contacted to encourage participation by employees needing English instruction. Over 50 participating employees "discovered" the library for the first time as a place for Internet searching, children's programs, etc. The program is being continued on a fee basis after the end of the grant period.

Awarded FY 2000	PART D. PF	ROJECTS	State: CA	
Project Title: Radio Works!				F-70
Type of Project (Type C): C-7			# Served: 1,200	
Director: Karen Riley (contact)		Phone: (4)	15) 663-1849	
Library: Marin County Library		E-mail: ma	arinlit@aol.com	
Address: 3501 Civic Center Dr.		Evaluation	Type: Impact; Outcomes	
City: San Rafael		State: CA	Zip Code: 94903	
Amount Awarded: \$49,115		Check h	ere if a statewide project	

Description: Outreach to users who are distant, or face linguistic and cultural barriers to access to the library, present a multifaceted challenge to libraries. The San Rafael (CA) Public Library has a special isolated, low literate clientele in its western coastal service area. It experimented with an imaginative approach to touching the lives of the migrant ranch worker population (Hispanic), living in a dairy ranching region near the Pacific Ocean. A distance learning project was developed using a public radio station to broadcast bilingual literacy classes to teach and inform 50 low-literate, low-economic level adults about survival skills (e.g. basic English) and library use. Three 15-minute broadcast sessions, presenting radio novellas (amateur plays with fictionalized vignettes based on participants' life events and using local people as actors) accompanied with listeners' guides, and three evening storytime and read-along events were created. An annotated list of instructional materials and a project manual were also generated. The project served to initiate the State Library's development of an Outcomes-based assessment method (to be reported separately). No results are available at this time.

Awarded FY 2000	PART D. PR	ROJECTS	State: CA	
Project Title: Remembering Our Past, Creating Our Future, Year 2				
Type of Project (Type C): C-4			# Served: 300	
Director: Jenna Boitano (contac	ct)	Phone: (40	8) 2652-1349	
Library: Santa Clara County Lib	rary	E-mail:		
Address: 1095 N. 7 <sup>th</sup> St.		Evaluation <sup>7</sup>	Type: Impact; Outcomes	
City: San Jose		State: CA	Zip Code: 95112	
Amount Awarded: \$123,285	_	Check he	ere if a statewide project	·

Description: In the past decade, a key role of the public library has shifted increasingly to hosting community activities and stimulating historical and cultural interest among citizens. conjunction with its adult literacy program and relevant partner agencies, the Santa Clara County Public Library took the lead in creating a unique blend of humanities and arts-related theatrical performances, discussion groups, and Chautauqua-style historical programs about California's Sesquicentennial celebration in library branches, with a technology twist. Programming for these events was liberally adapted from existing California Council for the Humanities (CCH) productions. Events were staged for 115 adult learners participating in the existing adult literacy program. Small group reading, discussion, and writing activities were organized; two of the learners were inspired to create personal "digital stories." These were recorded on a multimedia CD-ROM or inserted in scanned photo collages. The project yielded the added benefit of technology training (e.g. Internet research) for 62 adult new readers and literacy volunteers. In an adjunct to this project, the library continued its partially LSTA-funded service of distributing 100,000 copies, in four languages, of the "Easy Reading Voter Guide," a simplified ballot description first issued for the 1996 elections, in print and Web versions to libraries statewide for public benefit. The Guide makes voting a less intimidating experience not only for adult learners but also the general public.

PART D. PI	ROJECTS	State: CA	
ing Center, Year 2			F-80
		# Served: 17,300	
	Phone: (65	50) 875-6960	
blic Library	E-mail: <u>lin</u>	dera@pls.lib.ca.us	
	Evaluation	Type: Impact; Outcomes	
	State: CA	Zip Code: 94080	
	Check h	ere if a statewide project	•
		blic Library E-mail: line Evaluation State: CA	# Served: 17,300 Phone: (650) 875-6960

Description: A literacy learning center in the city's Old Town neighborhood (Latino), was established with an LSTA grant in 1998/99 to address low literacy skills, lack of basic life skills, juvenile crime and under-educated residents in a pocket of low-income residents. The center offered workshops and other activities such as computer-based learning, focusing on parenting, family learning, basic life skills, and homework help. The library's literacy program, Project READ, coordinated the efforts. In 1999/00 new objectives were set after the Center opened in January 1999. The project created activities to focus on non-English speaking adult learners, offer special support to those not literate in their native language, recruit tutors, and offer other lifelong learning events. Sponsorship from the Mexican government was received to encourage literacy in the native tongue through a Native Language Spanish program. A total of 395 adults received English language training; 200 adults increased their computer skills; 130 children received homework help and educational enrichment; 80 parents received parenting guidance to enhance children's school performance; 150 children attended learning activities while parents were in class; and 190 children and adults received other support from collaborating agencies. Formal testing was done to measure progress among learners. The range of benefits includes job training, job fairs, consumer advocacy, leadership development, civic involvement, parenting, health, immigration assistance, and citizenship preparedness. Funding from private foundations is being solicited to bolster support from the city and partner agencies.

Awarded FY 2000	PART D. PI	ROJECTS	State: CA	
Project Title: Connectivity: Buil	ding a Community	of Learners,	Year 2	F-81
Type of Project (Type C): C-4			# Served: 44,200	
Director: Holly Fulghum-Nutters	S	Phone: (65	50) 829-3871	
Library: South San Francisco Pu	ıblic Library	E-mail: <u>ful</u>	ghumh@pls.lib.ca.us	
Address: 840 W. Orange Ave.		Evaluation	Type: Impact; Outcomes	
City: South San Francisco		State: CA	Zip Code: 94080	
Amount Awarded: \$33,300		Check he	ere if a statewide project	

Description: The literacy project (Project READ) of the South San Francisco Public Library was awarded an LSTA grant in 1998/99 to recruit and retain new learners in a process conducted by current, active learners themselves. In 1999/00 the project extended the methods from the preceding project through survey research, identification of strategies, and offering workshops to increase retention and participation in the literacy program. To counter reportedly high dropout rates of tutors and learners, a participatory research model was created to explore issues of connection and implement recommended changes in the program. Other types of remedial programs such as Weight Watchers were contacted to elicit suggestions for why "customers" keep coming back. The library's Computer Learning Lab and social events were significant kinds of factors identified in learner attendance, as well as appreciation of the library. Numerous strategies, from increasing social opportunities to better orientation for learners, were discovered by means of the research, many are being implemented.

Awarded FY 2000	PART D. PR	OJECTS	State: CA
Project Title: Certified Library U	sers		F-90
Type of Project (Type C): C-5			# Served: 132,900
Director: Sharon Kornhaus (cor	ntact)	Phone: (40	3) 730-7301
Library: Sunnyvale Public Librar	У	E-mail: sko	rnhaus@ci.sunnyvale.ca.us
Address: 665 W. Olive Ave.		Evaluation T	ype: Impact; Outcomes
City: Sunnyvale		State: CA	Zip Code: 94088-3714
Amount Awarded: \$98,240		Check he	re if a statewide project

Description: Internet training of the public in public libraries has become a growing responsibility. The Sunnyvale Public Library devised a program of core and elective courses for children and adults in library use and Internet searching, building on the longstanding LSTA-supported statewide program for staff training in use of the Internet (the InFoPeople project). However, the Certified Users project shifted the focus to directly training the public to be confident of independent information searching, rather than staff. Public library resources are continually expanding to include many online as well as conventional print resources. Thus the capacity of library staff is being stretched to demonstrate new and unfamiliar information tools and sources. The goal identified by the library was to make more library users self-sufficient in basic library organization, electronic searching, and proficient interaction with the library's automated system. A total of 32 courses, attended by over 150 and averaging 22 attendees per session, was presented during the grant period of which 16 represent unique curricula. A certificate was presented to 21 patrons who "graduated" from a formal series of five core classes offered by the library. A detailed manual was developed to disseminate the experience of this model. The project successfully prepared knowledgeable and self-sufficient library patrons with skills in information seeking and strengthened their ability to evaluate information quality and accuracy. The library observed that senior citizens in particular appreciated the chance to learn new skills and gain knowledge about the library's array of offerings. A Spanish language course is planned for the coming year and outreach to schools will be intensified.

Awarded FY 2000	PART D. PF	ROJECTS	State: CA
Project Title: Digital Storytelling			F-91
Type of Project (Type C): C-1			# Served: 132,900
Director: Steve Sloan		Phone: (40	8) 730-2768
Library: Sunnyvale Public Library	/	E-mail: ssl	oan@ci.sunnyvale.ca.us
Address: 665 W. Olive Ave		Evaluation	Type: Impact
City: Sunnyvale		State: CA	Zip Code: 94088-3714
Amount Awarded: \$95,395		Check he	ere if a statewide project

Description: Originally conceived as an approach to preservation of agricultural history of the city, this project was re-oriented to complement an interpretive center reflecting the orchards once widespread in the community. To provide access to the city's heritage, an oral history activity was conducted with residents using multimedia to capture photos, video clips, printed information, computer text, voice, and music in digital format. Gathering primary source material thus preserves community memory as seen through the eyes of the residents and told with their own voices. "Digital storytelling" is a popular hobby in the city. The library partnered with a local group specializing in this approach. Thirty-seven participants were trained and 23 of them recorded "living histories" of on a CD-ROM, accompanied by videotape versions for use on cable TV and a Web site. The project Web site is <a href="http://sunnyvalevoices.org/">http://sunnyvalevoices.org/</a>. A computer-equipped technology carrel in the library is planned for in-library viewing of the stories. Continuation funding is being sought as the participation in the program catches hold. The city planning department was discovered to be working concurrently toward a similar goal on a separate grant and the two projects cross-fertilized by sharing expertise and equipment and exchanging interviewees. Other cooperating organizations were also brought into the project.

# LOCAL HISTORY, PRESERVATION, DIGITIZATION, CATALOG CONVERSION

Awarded FY 2000	PART D. PR	ROJECTS	State: CA	
Project Title: Accessing Los Angeles Community History, Year 2				
Type of Project (Type C): C-1			# Served: 846,220	
Director: Phyllis Young (contact	t)	Phone: (56	52) 940-8503	
Library: County of Los Angeles	Public Library	E-mail: ph	yllisy@colapl.org	
Address: 7400 E. Imperial Hwy		Evaluation	Type: Impact	
City: Downey		State: CA	Zip Code: 90241-	7011
Amount Awarded: \$159,930		Check he	ere if a statewide project	·

Description: Los Angeles is a vast metropolis but it also reflects a fabric of individual contiguous communities. Interest has surged in identifying and providing access to unique and difficult to locate materials about local communities, historical events and other facets of cultural heritage. The libraries in the LA area are vigorously acquiring these materials yet lack the means to store, preserve, and increase public access to them. In the first year of this project, the library assessed the needs for digitized local history materials (photos and text) in 15 pilot communities (out of 87 branches) in order to provide Web access to both public and privately owned resources. The materials are helpful to school children doing assignments, genealogical and other researchers, and anyone seeking background on a community. To accomplish the objective, the library sought out community organizations and government agencies in order to target and select the most useful materials. In the second year, digitization proceeded for the 15 libraries' collections and Web pages were implemented to provide around-the-clock electronic access to information about the collections and to scanned images, and links and citations to additional electronic and "Scanning appointments" were arranged at historical repositories and other resources. government facilities to gather privately owned materials (with permission), and offered training in preservation for the owners. A total of over 500 items was scanned by the conclusion of the grant period. Five workshops, one each in the five County Library regions, were conducted to train library staff in storage and preservation of their local collections. Funding is being sought to expand the project to additional communities wishing to participate in a long range program of digitization.

Awarded FY 2000	PART D. PI	ROJECTS	State: CA	
Project Title: Library Catalog Co	onversion, Year 2			F-16
Type of Project (Type C): C-1			# Served: 40,000	
Director: Bonnie Hardwick		Phone: (5	10) 649-2540	
Library: Graduate Theological Unio	on Library	E-mail: bh	<u>ardwic@gtu.edu</u>	
Address: 2400 Ridge Rd.		Evaluation	Type: Impact	
City: Berkeley		State: CA	Zip Code: 94709	
Amount Awarded: \$132,000	_	Check h	ere if a statewide project	

Description: A renowned interdenominational religious and seminary institution of higher education received a second year of grant support to expedite the conversion of a portion of its research collection (targeting 58,000 catalog records). The library contains about 110,000 items, of which 29,000 remained unconverted at the close of the second grant period. The remainder of the collection is being converted with non-grant funds. As an in-kind contribution, Library staff produced 18,000 records internally. Over 90% of the resources in this unique theological mother lode are now accessible via an online electronic catalog unifying nine constituent libraries and through the Internet.

Awarded FY 2000	PART D. PI	ROJECTS	State: CA
Project Title: Glass Plate Negati	ves: Preservation	and Access	F-18
Type of Project (Type C): C-1			# Served: 10,000
Director: Joan Berman (contact	<u>:</u> )	Phone: (70	07) 826-04939
Library: Humboldt State University	sity Library	E-mail: jrb	2@humboldt.edu
Address: P.O. Box 1185		Evaluation	Type: Impact
City: Arcata		State: CA	Zip Code: 95518-1185
Amount Awarded: \$65,941		Check h	ere if a statewide project

Description: Glass plate negatives are a rare and disappearing graphic medium, vulnerable to loss or damage. The Humboldt State University Library possesses two important assemblages of photos on 1,400 glass plates, reflecting regional interest (the Ericson and Baker photo collections). This project inventoried the materials, prepared new copies of the negatives and prints, created finding aids, and readied the descriptive data and images for digitization. The photos in the Ericson Collection were digitized during the grant year and its online finding aid now has corresponding images linked electronically. The search aids were mounted in the digitized Online Archive of California managed by the University of California and a library Web site (http://library.humboldt.edu/infoservices/humco/holdings/ericson.htm).

Awarded FY 2000	PART D. PI	ROJECTS	State: CA
Project Title: S. B. Fountain Col	lection: Preservation	on Microfilm	F-19
Type of Project (Type C): C-1			# Served: 10,000
Director: Joan Berman (contact		Phone: (70	07 826-4639
Library: Humboldt State Univers	sity Library	E-mail: jrb	2@humboldt.edu
Address: P.O. Box 1185		Evaluation	Type: Impact
City: Arcata		State: CA	Zip Code: 95518-1185
Amount Awarded: \$65,908		Check h	ere if a statewide project

Description: Regional history files are characteristically inaccessible due to inadequate funding for cataloging. The Humboldt State University Library possesses a significant clipping file in 119 bound volumes, auxiliary collections, plus a 204-drawer card index covering the northwestern part of the state. In cooperation with the Humboldt County Library that has ancillary materials, the bound collections and index entries were microfilmed to preserve them for posterity. An electronic finding aid was prepared and mounted in the digitized Online Archive of California managed by the University of California. A sample of the collection will be digitized from the microfilm and linked to the finding aid file.

Awarded FY 2000	PART D. P	ROJECTS	State:	CA
Project Title: Local History Onlin	ne, Year 2			F-22
Type of Project (Type C): C-1			# Served:	161,854
Director: Julie Casamajor (cont	Phone: (925) 373-5512			
Library: Livermore Public Librar	У	E-mail: jc	casamajor@d	ci.livermore.ca.us
Address: 1000 S. Livermore Ave.		Evaluation	Type: Impa	act
City: Livermore		State: CA	Zip (	Code: 94550
Amount Awarded: \$82,979		Check h	nere if a state	ewide project

Description: The library automated an index of four local newspapers covering content from 1899-1999. Prepared by a retired staff member, the source index spans newspaper articles totaling 28 volumes and 12,244 pages. A 1997/98 project produced an electronic index, which was placed on the library's Web site and a standalone product on CD-ROM, making accessible the 1899-1929 portion. During the 1999/00 grant, the 1930-1965 and 1970-1999 segments were digitized. The first of those was produced in a follow-on CD-ROM. A manual was written to document the lessons learned. Indexing of the 1966-1969 gap is in progress and current indexing continues. The public library's electronic index is invaluable as an historical resource since no central index of all the state's newspaper titles exists. Such localized projects constitute a singular contribution to assist searchers of information about California's people and events.

Awarded FY 2000	PART D.	PROJECTS	State: CA	
Project Title: Electronic Neighbo	orhood, Year 2			F-23
Type of Project (Type C): C-1			# Served: 3,823,000	
Director: Joan Bartel (contact)		Phone: (21	13) 228-7561	
Library: Los Angeles Public Libra	ary	E-mail: jba	artel@lapl.org	
Address: 630 W. 5 <sup>th</sup> St.		Evaluation	Type: Impact	
City: Los Angeles		State: CA	Zip Code: 90071	
Amount Awarded: \$146,744		Check he	ere if a statewide project	·

Description: The library conducted a technology assessment to prepare for digitization and initial scanning of its well-regarded California File, a major 500,000 card index to California history and culture resources (books, historical society publications, newspaper articles, photos, brochures and other ephemera) in the Central Library. Auxiliary indexes were also to be scanned. In 1998/99, half the file was electronically converted. In 1999/2000 the remainder of the file was scanned, linking of the index to thousands of actual images contained in the associated documents was achieved, and a Web search engine integrating the library's local history files, photo database and online general catalog was developed and launched on the library's site (www.lapl.org), enabling anyone with Internet access to search the files.

Awarded FY 2000	PART D. PR	ROJECTS	State: CA	
Project Title: Connecting to the	ia		F-36	
Type of Project (Type C): C-1			# Served: 182,700	
Director: James Kirks		Phone: (53	30) 934-2173	
Library: North State Cooperative Library System		E-mail: jki	rks@glenn-co.k12.ca.us	
Address: 159 N. Villa		Evaluation	Type: Impact	
City: Willows		State: CA	Zip Code: 95988-26	507
Amount Awarded: \$89,123		Check h	ere if a statewide project	

Description: The statewide concept for inter-library networking (the Library of California) envisions regional networks of libraries of all types serving as building blocks to foster and facilitate improved, cooperative electronic information services for all residents of the state. To furnish the database that is vital to the network, electronic conversion from paper to computerized form of library bibliographic catalogs is essential. Five public libraries in the North State region completed. Training of 20 library staff in cataloging workshops was conducted to assure quality control of data records. The libraries converted portions of their files ranging from 33% to 80%. Of the target 146,742 catalog records, 41,653 electronic versions were acquired. These efforts are a prerequisite for further planned automation and electronic networking among the participants in this predominantly rural area. A second year grant was requested to continue the conversion.

Awarded FY 2000	PART D. PF	ROJECTS	State: CA	
Project Title: Music & Song Acc	ess via the Online	Computer Lib	rary Center (OCLC)	F-43
Type of Project (Type C): C-1			# Served: 1,500	
Director: Georgia Weddle		Phone: (71	4) 566-3034	
Library: Orange County Library		E-mail: gm	weddle@ocpl.org	
Address: 1501 E. St. Andrew Pl		Evaluation 7	Гуре: Impact	
City: Santa Ana		State: CA	Zip Code: 92705	
Amount Awarded: \$67,240	_	Check he	ere if a statewide project	·

Description: The library cataloged and processed 4,355 high-use titles drawn from a collection of 20<sup>th</sup> Century popular music books and scores housed in a branch library. After completion these electronic tools were accessible to the public on the library's online computerized catalog, its Web site, and via a national online cataloging network utility.

Awarded FY 2000	PART D. PRO	DJECTS	State: CA
Project Title: Local History Colle	ection Digitization		F-46
Type of Project (Type C): C-1			# Served: 48,098
Director: Peg Tarbox		Phone: (31	0) 377-9584
Library: Palos Verdes Library Di	strict	E-mail: peo	@palos-verdes.lib.ca.us
Address: 701 Silver Spur Rd.		Evaluation <sup>-</sup>	Гуре: Impact
City: Rolling Hills Estates	:	State: CA	Zip Code: 90274-3603
Amount Awarded: \$39,462		Check he	ere if a statewide project

Description: Previously hard to find local history materials are now becoming accessible to the general public around the clock by means of modern computer technology and electronic library networks. The Palos Verdes library district organized a project that digitized, preserved, stored, indexed, and implemented Internet retrieval access to its local history photo collection of 2,000 items. A national standard computerized finding aid (index) and the scanned images in a "photo gallery" were mounted on the library's Web page, and are slated to appear in the digitized Online Archive of California managed by the University of California. Partnerships with neighboring agencies such as historical societies are under development. The Web page is being updated by the library with local support.

Awarded FY 2000	PART D. PR	OJECTS	State: CA	
Project Title: Bits of History, Yea	ar 2			F-55
Type of Project (Type C): C-1			# Served: 649,623	
Director: John Alita (contact)		Phone: (65	0) 780-7043	
Library: Redwood City Public Lib	orary	E-mail: alit	aj@pls.lib.ca.us	
Address: 1044 Middlefield Rd.		Evaluation <sup>-</sup>	Type: Impact; Outcomes	
City: Redwood City		State: CA	Zip Code: 94063	
Amount Awarded: \$23,653		Check he	ere if a statewide project	

Description: Previously hard to find local history materials, too fragile to lend and not readily accessible due to limited library hours, are now becoming accessible to the general public by means of modern computer technology and electronic library networks. In 1998/99 and 1999/00, the Redwood City Public Library performed a collection and needs assessment preparatory to start-up of a cooperative project to digitize 2,000 local historical photos in the South San Francisco Public Library, the San Mateo County Historical Association Museum, and Redwood City's own collections. Due to a late start, the assessment and organizational work was incomplete at the end of the first grant year and a second year of LSTA support was awarded. Selection, digitizing, and classifying the photos began in 1999/2000 with purchase of a "scanning lab" under guidance from an analogous Mountain Valley Library System project to establish scanning operations in the Redwood City library. Production work will continue under a third year grant. The resultant file will be mounted on a cooperative Internet computer file server and the respective partners' Web sites for resource sharing.

Awarded FY 2000	PART D. PR	OJECTS	State: CA
Project Title: Local History Reso	ource Center, Year 2	2	F-56
Type of Project (Type C): C-1			# Served: 259,700
Director: Judith Auth		Phone: (90	9) 826-5213
Library: Riverside Public Library		E-mail: Juc	dith_ADM@Riverside.lib.ca.us
Address: 3581 Mission Inn Ave		Evaluation <sup>7</sup>	Type: Impact; Outcomes
City: Riverside		State: CA	Zip Code: 92501
Amount Awarded: \$175,042		Check he	ere if a statewide project

Description: The Riverside Public Library and the city historical museum have combined their local history collections in a vigorous, long-sought partnership to preserve, interpret, and make accessible for public use, complementary non-artifact materials relating to the social, political, cultural, economic and agricultural history of the Riverside area. The project began with an LSTA grant in 1998/99. The museum's collection was re-located and integrated at the library. Tasks completed by the end of the second grant year are: processing of 410 ft. of the most significant collections; development of a collections policy; promotion and publicity efforts such as a special page added to the museum's Web site; creation of collection search aids such as five "browsing books" of photos and 28 other finding aids; and outreach to schools, civic organizations, and the public. Workshops were conducted to train local and area staff in archival procedures. A comprehensive project manual was prepared. Using other funds, the project has digitized several hundred local historic images in consultation with the Museum Online Archive of California (MOAC), managed by the University of California. Videotaping of local historians and notable authors was begun. Research inquiries and visits by users increased markedly during the year.

Awarded FY 2000	PART D. PF	ROJECTS	State: CA	
Project Title: Restoring Sacrame	ento's Past, Year 2			F-57
Type of Project (Type C): C-1			# Served: 1,145,147	
Director: Ruth Ellis (contact)		Phone: (91	16) 264-2976	
Library: Sacramento Public Libr	ary	E-mail: rel	lis@sacramento.lib.ca.us	
Address: 828 I St.		Evaluation	Type: Impact	
City: Sacramento		State: CA	Zip Code: 95814	·
Amount Awarded: \$33,000		Check he	ere if a statewide project	•

Description: The library engaged specially-trained conservators on contract to repair, restore, and re-bind 994 deteriorating items in its Sacramento Room, part of a rarities collection reflecting Sacramento and California history which had become physically endangered and thus unusable by patrons. Because of the uncommon technical nature of the work, a methodology was developed for selecting items for preservation and for making decisions on treatment that can be applied to similar needs in other libraries. Exhibits of the materials have been staged at antiquarian book shows, book collectors' clubs, etc.

Awarded FY 2000	PART D. PR	OJECTS	State: CA	
Project Title: Conversion of Car	d Catalog			F-61
Type of Project (Type C): C-1			# Served: 800	
Director: Margaret Dykens		Phone: (61	.9) 232-3821	
Library: San Diego Natural History	Museum Library	E-mail: mc	lykens@sdnhm.org	
Address: P.O. Box 121390		Evaluation <sup>1</sup>	Type: Impact	
City: San Diego		State: CA	Zip Code:	92112-1390
Amount Awarded: \$25,080		Check he	ere if a statewide p	roject

Description: Conversion from paper to computerized form of the bibliographic catalogs of the library of a significant metropolitan museum of natural history and biota was completed. A total of 14,500 catalog records was completed. The project was a prerequisite for purchase of a local online catalog system, purchased with other funds. The library also placed the electronic database on an external host Web site (www.librarycom.com), linked to the library's own Web site to increase visibility of the holdings to the public at large and enhance resource sharing. Four public access computer workstations will be installed to enhance public access to the collection in a new museum building housing a new library slated to open in fall 2001. Increased interest in and inquiries about the library have been observed as the result of publicity regarding the database.

Awarded FY 2000	PART D.	PROJECTS	State: CA	
Project Title: Improving Access	to Collections			F-63
Type of Project (Type C): C-1			# Served: 13,904	
Director: Kirsten Tanaka (conta	act)	Phone: (4)	15) 255-4800	
Library: San Francisco Performi and Museum (PALM)	ng Arts Library	E-mail: kta	anaka@sfpalm.org	
Address: 401 Van Ness Ave.		Evaluation	Type: Impact	
City: San Francisco		State: CA	Zip Code: 94102	
Amount Awarded: \$44,396		Check h	ere if a statewide project	

Description: Cataloging of uncontrolled materials and conversion from paper to computerized form of the records of a unique special library (SF-PALM) of the live performing arts in San Francisco was moved forward by this grant, part of a long term collection management system development supported in part by LSTA. A total of 6,324 basic catalog records of high-use biographical and subject archives, personal papers, and other original items and 31 expanded records for artifacts and collections of personal papers were completed during the grant year. The electronic catalog database is available in the library's internal online catalog, its Web site, and a national electronic bibliographic utility (RLIN). Item descriptions were added to the library's web site so patrons can locate individual pieces. These efforts are a prerequisite for library automation now in progress and greater participation in electronic networking. The PALM received other funding from the Hewlett-Packard Foundation, the Microsoft Community Involvement Fund, other foundations, and private donors. Increased library use is evidenced by a 75% rise in Web site accesses to an average of 54,000 hits per month.

Awarded FY 2000	PART D. PRO	ART D. PROJECTS State: CA			
Project Title: Digitizing Local Ne	ewspaper Indexing for	or Local Histo	ory: a Model Program F-75		
Type of Project (Type C): C-1		7	# Served: 96,346		
Director: Nancy O'Neill		Phone: (310) 458-8629			
Library: Santa Monica Public Library		E-mail: noneill@pen.ci.santa-monica.ca.us			
Address: 1343 6 <sup>th</sup> St.		Evaluation Type: Impact			
City: Santa Monica	State: CA Zip Code: 90401		Zip Code: 90401		
Amount Awarded: \$79,900		Check her	e if a statewide project		

Description: Local newspapers as primary historical resources are receiving increased attention among citizens. Libraries are taking the lead in preserving and making accessible to the general public the rich mine of community historical and biographical information embodied in these materials. The Santa Monica Public Library created a technology model to index, preserve, and make accessible local newspaper subject content embodied in a card index having 90,000 citations to articles in the *Santa Monica Evening Outlook* and other sources, spanning 1950-1998. The specific objective to convert 12,000 card subject index cards to electronic format was met, and the Index was mounted in a database searchable via the library's online catalog and the World Wide Web (www.smpl.org). A project manual was written as a guide to other libraries. A presentation on the work was made at the California Library Association annual conference in November 2000. The Index is already being used by elementary school students for class assignments.

Awarded FY 2000	PART D. PI	ROJECTS	State: CA	
Project Title: Archival Preservat	ion, Access, and C	o-ownership	Demonstration	F-77
Type of Project (Type C): C-1			# Served: 11,600	
Director: Debbie Henderson (co	ontact)	Phone: (62	26) 355-7187	
Library: Sierra Madre Public Lib	rary	E-mail:		
Address: 440 W. Sierra Madre	Blvd.	Evaluation <sup>*</sup>	Type: Impact	
City: Sierra Madre		State: CA	Zip Code: 91024-23	399
Amount Awarded: \$70,815	_	Check he	ere if a statewide project	

Description: This project addressed the need to collect and provide access to and preservation of local historical photo archives belonging to the Sierra Madre Historical Preservation Society, covering the city and the surrounding San Gabriel mountain area. A group of 405 images was the focus, which included producing policies and procedures, electronic cataloging, creation of two negatives, and archival storage of the photos and negatives. Exhibitions were organized. Community presentations on the project were delivered. Focus groups were conducted to involve community members and seek evaluative feedback. A manual was prepared and extensive publicity was created for the media. A Web site was developed. Volunteers were recruited for tasks such as helping to re-house the collection and research the provenance of images. The partnership between the library and the Society was noteworthy – and harmonious. The Society committed to house the archives in the public library, and the two organizations will co-own them. The cataloging belongs to the library and is displayed on its general online catalog. The partners will do fund-raising and mount a membership campaign to assure ongoing financial support and attract donations of personal papers and archival materials to the collection.

Awarded FY 2000	PART D. PR	OJECTS	State: CA	
Project Title: California Wine O	nline			F-78
Type of Project (Type C): C-1			# Served: 30,000	
Director: Bo Simons (contact)		Phone: (70	7) 433-3772	
Library: Sonoma County Library	/	E-mail: boo	<u>@sonoma.lib.ca.us</u>	
Address: 3d and E Streets		Evaluation <sup>7</sup>	Type: Impact	
City: Santa Rosa		State: CA	Zip Code: 95404	
Amount Awarded: \$97,216		Check he	ere if a statewide project	·

Description: The wine industry in Sonoma County, Calif., is a significant underpinning of the region's economy but its history and business aspects are of interest beyond the purely commercial realm. This project undertook indexing, abstracting, and mounting of a database of electronic full text (and some images) for Web access (<a href="www.winefiles.org">www.winefiles.org</a>) to 17,500 items selected from the paperform Wine Information Files and 27,904 items from a file of citations on the history of California wine and winemaking compiled over 30 years. The files are in the Wine Library branch of Sonoma Col. The focus of the data is commercial, historical, practical, and technical aspects of the wine industry rather than academic/scientific. The database drew praise from a group of over 140 grape growers who attended a workshop in conjunction with an industry event in August 2000. Other presentations were planned for the coming year to publicize the project. The project is now self-supporting through member dues and added private fund-raising by the library.

Awarded FY 2000	PART D. P	ROJECTS	State: CA	
Project Title: Cased Photograph	s Archive		F	-94
Type of Project (Type C): C-1			# Served: 34,318,585	
Director: James Eason (contact		Phone: (51	.0) 642-8170	
Library: The Bancroft Library		E-mail: jea	son@library.berkeley.edu	
Address: University of California	a, Berkeley	Evaluation <sup>1</sup>	Type: Impact	
City: Berkeley		State: CA	Zip Code: 94720-6000	
Amount Awarded: \$143,589	_	Check he	ere if a statewide project	•

Description: The Bancroft Library is a foremost historical and cultural resource on the West Coast. Among its treasures is a rich Pictorial Collection. The project conserved, digitized, cataloged, prepared standard finding aids, and mounted on the Internet, digital facsimiles of a corpus of 440 rare, historical cased photo objects (daguerreotypes, ambrotypes, and tintypes) in the Pictorial Collection. Cooperating libraries having graphic Californiana are being encouraged to participate, and this solicitation added 78 more images. Interest in the materials has risen in recent years due to the state's celebration of the Gold Rush and Sesquicentennial of statehood. With this beginning the Library forecast assembly of a union "Digital Archive of Cased Photographs," to be made part of the digital Online Archive of California (OAC) managed by the University of California.

Awarded FY 2000	PART D. P	ROJECTS	State: CA
Project Title: Chinese American	<b>Archives Control</b>	and Access	F-95
Type of Project (Type C): C-1			# Served: 34,318,585
Director: Mary Morganti (conta	ct)	Phone: (5)	10) 642-8175
Library: Ethnic Studies Library		E-mail: mr	morgant@library.berkeley.edu
Address: University of California	a, Berkeley	Evaluation	Type: Impact
City: Berkeley	_	State: CA	Zip Code: 94720-6000
Amount Awarded: \$85,162		Check h	ere if a statewide project

Description: The UC-Berkeley campus library system has an Ethnic Studies Library (ESL) with numerous special collections in Asian, Native American, and allied subjects not covered by the language and area studies branches on the campus. The UCB-ESL concentrates on Chinese American archives (MSS. And pictorial collections), drawn from several San Francisco Bay Area personal and community sources. The project accomplished review of the entire holdings (600 feet) of the Chinese American archives. Staff completed description and cataloging of 100 high-interest sub-collections. The resultant records were mounted in the campus online catalog and in the two major national electronic bibliographic utilities (RLIN and OCLC). Standard electronic finding aids were submitted to the digital Online Archive of California (OAC) managed by the University of California. The ESL collection will be integrated in a larger program being conducted by UCB's Bancroft Library that will document the history of the Chinese in California.

Awarded FY 2000	PART D. PF	ROJECTS	State: CA	
Project Title: California Ballot P	ropositions Databa	ise, Year 2		F-96
Type of Project (Type C): C-1			# Served: 34,318,585	
Director: Daniel Taysom		Phone: (41	L5) 565-4794	
Library: University of California, H	astings College of	E-mail: tay	<u>/somd@uchastings.edu</u>	
the Law. Law Library				
Address: 200 McAllister St.		Evaluation	Type: Impact	
City: San Francisco		State: CA	Zip Code: 94102	
Amount Awarded: \$54,978		Check h	ere if a statewide project	

Description: Research on past California ballot propositions and initiatives, a significant avenue of political expression in the state, is of high research interest. Access to dispersed paper files of ballot texts and ancillary information was cumbersome and complex. A second year of grant funding completed and expanded an LSTA project begun in 1998/99 to create a searchable full-text, in-depth, retrospective database (text and image) of scanned California ballot measures (propositions and initiatives), 1912 - present. The database was mounted on a Web site for public access (www.uchastings.edu/library), and augmented with supplementary documentation, links to court opinions and briefs, and scanned ballot pamphlets. The database includes four kinds of texts: measures that were proposed but not filed; filed but did not qualify for election; qualified but failed election; and measures that passed. Links to related Web sites and other explanatory material on the ballot initiative process, history, and procedures; legislative hearings; and data on financial backing, etc., were introduced in the second year. Time has not yet permitted systematic evaluation of the project.

Awarded FY 2000	PART D. PI	ROJECTS	State: CA	
Project Title: Access to the Wo	s of the Davi	dson Library	F-102	
Type of Project (Type C): C-1		# Served: 175,000		
Director: Mary L. Larsgaard		Phone: (80	05) 893-4049	
Library: Davidson Library, Map & Im	nagery Laboratory	E-mail:		
Address: University of California	a, Santa Barbara	Evaluation	Type: Impact	
City: Santa Barbara		State: CA	Zip Code: 93106	
Amount Awarded: \$14,230	_	Check he	ere if a statewide project	•

Description: The University of California, Santa Barbara, Library possesses a foremost collection of rare maps ranging from the 16<sup>th</sup> Century world and U.S. items to modern California materials collected since 1967. This project imposed control over the uncataloged collection, as required in anticipation of planned digitizing of two map collections, records for which were mounted in the campus online library catalog and on the library's Web site. The key product was creation of computerized cataloging to provide public access via the campus library online catalog (www.library.ucsb.edu), a national electronic bibliographic utility (OCLC), and in MELVYL, the University's statewide unified online library catalog. A total of 605 titles from the special map collection and 2,006 titles from the California collection was cataloged (total pieces equal 13,113). Evaluation of the project is in progress.

Awarded FY 2000	PART D. PRO	DJECTS	State:	CA
Project Title: Korean-American	Digital Archive (KAD	A)		F-103
Type of Project (Type C): C-1			# Served:	259,941
Director: Kenneth Klein		Phone: (21	l3) 740-177	'2
Library: University of Southern	California. East	E-mail:		
Asian Library				
Address: 3424 S. Hoover Blvd.		Evaluation	Type: Imp	act; Outcomes
City: Los Angeles	!	State: CA	Zip	Code: 90089-0182
Amount Awarded: \$92,190		Check he	ere if a stat	ewide project

Description: The University of Southern California (Los Angeles) established a central, digital archive of copies of primary materials covering the Korean-American experience, drawing from and combining materials from discrete sources in several organizations such as the Los Angeles Public Library, and provided indexing for these dispersed collections. The purpose of the project was to bring this heritage within reach of the Korean-American community itself as well as o the academic research world. The project organized 6,000 pages of documents from a Korean association repository to preserve and store them; and created a digital database of 11,430 pages of documents, 1,322 photos, and nine oral histories. Standard finding aids and indexes were generated for all the materials and are compatible with the standards used in the University of California's Japanese-American Relocation Digital Archive (JARDA) project, a component of the UC-managed Online Archive of California (OAC). The KADA database will be accessible through the OAC as well as the USC's own Integrated Digital Archive. A Web page is available (http://thymos.usc.edu/uhtbin/cgisirsi/0/0/1/37), and a process for adding new material plus methods of education about and promotion of the archives are planned.

Awarded FY 2000	PART D. PF	ROJECTS	State: CA	
Project Title: African-American Museum and Library i			d (AAMLO) Exhibit	F-107
Type of Project (Type C): C-11			# Served: 386,800	
Director: Mae Bolton		Phone: (51	0) 238-6716	
Library: Oakland Public Library	Library: Oakland Public Library Foundation			
Address: 125 14 <sup>th</sup> St.		Evaluation <sup>-</sup>	Type: Impact	
City: Oakland		State: CA	Zip Code: 94612	
Amount Awarded: \$27,500	_	Check he	ere if a statewide project	

Description: The African American Museum (AAMLO) is a major new institution in Oakland dealing with the history and experience of African Americans in California and the West. It is slated to open in 2001. To assist in awareness and promotion for the collections in communities outside the home city, a modular traveling version and a permanent version of an exhibit emphasizing African Americans in ranching and agricultural enterprises in Mexican California from 1830-1846 was developed. This work is a segment of a program covering the involvement of Afro Hispanics and the lives of African Americans in California history 1775-1900 and the Gold Rush. Containing interactive maps of ranchos, highlights of Afro-Californio rancho owners, and displays of everyday representative activity such as artifacts, the exhibit will be introduced in 2001 with an opening day program. The traveling version will be made available for display in other libraries around the state. Future project elements not covered by this grant are a souvenir journal issue, a public school curriculum guide, and a symposium on immigration of non-African American blacks into the state.

Awarded FY 2000	PART D. P	ROJECTS	State: CA	
Project Title: Land of Golden Dr	eams Web Site, Y	ear 2		F-108
Type of Project (Type C): C-1			# Served: 500,000	
Director: Peggy Spear (contact)	)	Phone: (62	26) 405-2297	
Library: Huntington Library		E-mail: ps	pear@huntington.org	
Address: 1151 Oxford Rd.		Evaluation	Type: Impact; Outcomes	
City: San Marino		State: CA	Zip Code: 91108	
Amount Awarded: \$34,150		Check h	ere if a statewide project	·

Description: California's Sesquicentennial, beginning in 1999, presented a rare opportunity for libraries with special collections of contemporary source materials to inform the public about the Gold Rush and California's march toward statehood. The Huntington Library organized and mounted a major exhibition, "Land of Golden Dreams: California in the Gold Rush Decade, 1848-1859," drawing on its extensive rare and unique holdings including photos, paintings, documents, letters, sketches, and a wide variety of other primary materials representing the period. Lesson plans for school use were created, and children's activities were designed and implemented. The principal product of the grant was a Web site designed to promote and disseminate the physical exhibition electronically (<a href="www.huntington.org">www.huntington.org</a>), and extend its lifespan beyond the exhibition period as well as make available current scholarly resources to a universal audience. Also supported for online access were a bibliography of 25 relevant books supplementing the exhibition, links to 100 related Web sites, newspaper advertisements, and a mailing of 10,000 announcements publicizing the project.

Awarded FY 2000	PART D. PF	ROJECTS	State: C	A
Project Title: Sheet Music: a Wi	ndow on 19 <sup>th</sup> Cent	ury California	1	F-112
Type of Project (Type C): C-1			# Served: 3	34,318,585
Director: Prof. Mary Kay Dugga	n	Phone: (5	.0) 642-5764	
Library: School of Information	Management and	E-mail: sheetmusic@sims.berkeley.edu		
Systems (SIMS), University of C	alifornia,			
Berkeley				
Address: 102 South Hall		Evaluation	Type: Impac	t
City: Berkeley		State: CA	Zip Co	ode: 94720-4600
Amount Awarded: \$4,156	_	Check h	ere if a statev	vide project

Description: Sheet music publishing began in the new state of California in 1852 and represented from its beginning a pictorial, textual, and musical record of the multicultural, multilingual world community that rushed into the state and its principal city, San Francisco. The music is fragile, stored in numerous locations not accessible for browsing and is lacking cataloging. This project addressed the need to make the materials accessible to scholars and music lovers in a visible, convenient collection - a digital "virtual" library composite of all the 11 participating institutions' dispersed holdings. A Web site

(www.sims.berkeley.edu/~mkduggan/neh.html) to display the database was designed with a friendly user interface and an advanced search engine for retrieval designed at SIMS. Standard cataloging was performed on over 2,100 issues of sheet music titles and the contents (11,000 images) were scanned at high resolution in cooperation with the Museum Informatics Project at UC-Berkeley. The cataloging was loaded into a national electronic bibliographic utility (RLIN), the UCB campus online library catalog, and the MELVYL statewide electronic catalog of UC. The Web site incorporates recorded concert excerpts and plans to integrate early sound recordings in future. The database is also available for purchase as a teaching resource. Evaluation is only preliminary at this stage of development but is uniformly positive.

### **CHILDREN AND YOUTH SERVICES**

Awarded FY 2000	PART D. P	ROJECTS	State: CA	
Project Title: Teens: The Comm	nunity Service Solu	ıtion	F-13	
Type of Project (Type C): C-6			# Served: 152,000	
Director: Penny Markey (contact	ct)	Phone: (56	62) 940-8522	
Library: County of Los Angeles Public Library		E-mail: pennym@colapl.org		
Address: 7400 E. Imperial Hwy		Evaluation	Type: Impact	
City: Downey		State: CA	Zip Code: 90241-7011	
Amount Awarded: \$89,320	_	Check h	ere if a statewide project	

Description: Many high schools now require some form of volunteer community service by teens. In this library-initiated project, curriculum-related tasks were identified for 40 students to perform at five library sites (each stressing a facet of community service such as technology, peer tutoring, or job-shadowing) in a model program aimed at inculcating workforce readiness skills and a sense of community. One hundred ten library staff received training in how to supervise students to accommodate the program as it grew. Close involvement was forged with partnering schools. Ten additional County library sites were later implemented after the pilot project. A handbook was authored by project consultants to provide training and guidance to those desiring to replicate the program.

Awarded FY 2000	PART D.	PRO	JECTS	Sta	ite: C	CA
Project Title: Teen Read						F-34
Type of Project (Type C): C-6				# Ser	ved: !	5,590
Director: Judy Kelley (contact)		P	hone: (94	<del>1</del> 9) 717	'-3807	7
Library: Newport Beach Public I	ibrary	E	-mail: jke	elley@c	ity.ne	wport-beach.ca.us
Address: 1000 Avocado Ave.		E	valuation	Type:	Impa	ct
City: Newport Beach		S	tate: CA		Zip C	ode: 92660
Amount Awarded: \$38,126			Check h	ere if a	state	wide project

Description: Libraries are taking a leadership role in promoting reading, enhanced computer skills, and increased library use by teens. Stemming from an LSCA grant in 1995/96 ("YouthNet"), this project was organized to use a peer relationship for nine teen mentors (drawing on high school students needing community service hours) to teach Web surfing at the center, provide training to young adults in Web site updating, and support a tutoring approach to provide high school students with after-school homework help and a reading advisory service. Coordinated by the library's literacy program, the service was created in partnership with local high schools and other cooperating organizations. A library Teen Center was opened with an inaugural event in September 1999 during Teen Read Week. Eleven book talks for 276 students, 70,000 bookmarks, five meet-the-author talks attended by over 200, library visits by high school classes, 1,000 brochures, and awareness campaigns were designed and implemented. Twenty-four teens attended four "Internet Tips" workshops hosted by library staff.

Awarded FY 2000	PART D. PR	ROJECTS State: CA			
Project Title: Regional Young A	dult Services, Year	3		F-	37
Type of Project (Type C): C-6			# Served: 8,	594	
Director: Michael Cart (contact)		Phone: (530) 894-2553			
Library: North State Cooperativ	e Library System	E-mail: mr	mcart@aol.cor	<u>n</u>	
(NSCLS)					
Address: 259 N. Villa		Evaluation	Type: Impact;	Outcomes	
City: Willows		State: CA	Zip Cod	de: 95988	
Amount Awarded: \$76,285		Check h	ere if a statewi	de project	

Description: Library service to teens (ages 12-18) is especially sparse in the rural areas of California due to scarce resources. A project was started in late 1997 to organize and promote young adult services in rural northern California, to address lack of recreational opportunities, education gaps, and teen pregnancy. The libraries are ill-equipped to respond to the problem due to scarcity of trained young adult library staff. No method existed to obtain and utilize teen input regarding their library needs. The project's goals were to establish the library as a lifelong learning center and reading resource for the client group and raise the capability of library staff to serve young adults in the region. Over the past two years, a coordinator performed needs surveys, conducted training for individual libraries, assisted with written long range plans and collection development and programming, advised on space allocation, maintained a Web site, produced public relations materials, and facilitated networking with schools and allied youth services agencies. Four county or city libraries (Butte CoL, Shasta CoL, Tehama CoL, Willows PL) were implemented last year. This year, three more county libraries took part (Colusa, Siskiyou, Trinity). Young adult advisory councils were formed to do tasks such as distributing reader interest surveys and updating a project Web site. Training was conducted and site visits were made. Library circulation increased in the impacted counties. A fourth year of grant funds has been awarded to activate two more large Northern counties.

Awarded FY 2000	PART D. PI	ROJECTS	State: CA		
Project Title: Young Adult Servi	Project Title: Young Adult Services Training Videos				
Type of Project (Type C): C-6			# Served: 109,122		
Director: Michael Cart		Phone: (53	30) 894-2553		
Library: North State Cooperative	Library System	E-mail: mr	mcart@aol.com		
Address: 259 N. Villa Ave.		Evaluation	Type: Impact; Outcomes		
City: Willows		State: CA	Zip Code: 95988		
Amount Awarded: \$69,630		Check h	ere if a statewide project		

Description: This project stemmed from the related LSTA project entitled "Regional Young Adult Services" (see above). That project is designed to make it possible for NSCLS member libraries to develop collections and services for resident young adults. The videos purchased through the project are chosen to enhance the skills of service providers and thereby upgrade their ability to serve the educational, informational, and recreational needs of teenagers. Most of the librarians affected are generalists who require training in specialized aspects of teen needs and services. Two videos were professionally produced and covered the subjects of collection development/materials selection and programming. These products will be made available statewide and can be sold nationally at cost. Further videos on high priority topics are planned for a forthcoming grant proposal.

#### **ELECTRONIC NETWORKS**

Awarded FY 2000	PART D. PRO	ROJECTS State: CA		
Project Title: Technology Connection II (MCLS/SLS)				
Type of Project (Type C): C-2			# Served: 8,317,703	
Director: Barbara Custen	F	Phone: (62	26) 683-8244	
Library: Metropolitan Cooperativ	ve Library System   [	E-mail: <u>mc</u>	:lshq@mclsys.org	
Address: 3675 E. Huntington D	r., Ste 100	Evaluation <sup>*</sup>	Type: Impact	
City: Pasadena	9	State: CA	Zip Code: 91107	
Amount Awarded: \$466,434		Check he	ere if a statewide project	

Electronically "linked systems," which tie together the internal computerized bibliographic catalogs of multiple libraries having disparate electronic equipment, are under development in several California library jurisdictions. In 1998/99, the Metropolitan Cooperative Library System (MCLS) acquired and demonstrated a linked system electronic gateway server together with clients to connect the online catalogs of seven member public libraries which possessed the standard Z39.50 connection capability. In the 1999/2000 phase, the server equipment configuration was expanded, implementation was extended to 11 more libraries, and a standard (NISO 10160) electronic inter-library lending and document delivery function was installed, which is to accompany the linked system technology. Online remote authentication of patrons seeking access to libraries is planned as a further component of the system. The statewide concept for inter-library networking (the Library of California) envisions regional networks of libraries of all types serving as building blocks to foster and facilitate improved cooperative electronic information services for all residents of the state. The MCLS project serves as one of the cornerstones of this endeavor. In the third year of the project, development is being supported by a grant of state funds from the Library of California networking program.

Awarded FY 2000	PART D. PR	OJECTS	State: CA	
Project Title: Regional Electronic Interconnectivity, Year 2				
Type of Project (Type C): C-2			# Served: 3,244,170	
Director: Gerald Maginnity		Phone: (9	16) 264-2722	
Library: Mountain Valley Library	System (MVLS)	E-mail: m	vls@ns.net	
Address: 828 I St.		Evaluation	Type: Impact	
City: Sacramento		State: CA	Zip Code: 95814	
Amount Awarded: \$101,200		Check h	ere if a statewide project	

Description: Electronically "linked systems," which tie together the internal computerized bibliographic catalogs of multiple libraries having disparate electronic equipment, are under development in several California library jurisdictions. The 49-99 Cooperative Library System (Stockton) and MVLS (Sacramento) developed computerized systems over the past four years within their own domains, encompassing over 60 libraries collectively. They evolved to a stage of wishing to provide regional, two-way "gateway" networking with each other to enhance wide-area resource sharing. These neighboring regional library networks will share online catalog data and resources throughout their areas and provide users with a common graphic computerized interface to seek information about the location and availability of books and other library materials. The two systems received LSTA support for needs assessment and planning of the requisite technology to implement the gateways and other linkages. A second planning effort addressed other technologies tested in the region in recent grants, such as videoconferencing, digitization, and electronic databases to further common interests in resource sharing. The grant also supported training of library staff in technology planning and a survey of options for automated interlibrary loan management and delivery. The statewide concept for inter-library networking (the Library of California) envisions regional networks of libraries of all types serving as building blocks to foster and facilitate improved, cooperative electronic information services for all residents of the state. The 49-99/MVLS project serves as one of several cornerstones of this endeavor and its results are now incorporated into a new Sierra Valley Library Network. In the third year of the project, telecommunications elements of the project are being supported by a grant of state funds from the Library of California networking program.

Awarded FY 2000	PART D. PF	ROJECTS	State: CA	
Project Title: SuperSearch Link	to OCLC			F-35
Type of Project (Type C): C-2			# Served: 1,354,000	
Director: Annette Milliron		Phone: (70	07) 544-0142	
Library: North Bay Cooperative	Library System	E-mail: an	netnbc@sonic.net	
(NBCLS)				
Address: 55 E St.		Evaluation	Type: Impact	
City: Santa Rosa		State: CA	Zip Code: 95404	
Amount Awarded: \$46,860		Check h	ere if a statewide project	

Description: This grant expanded the North Bay SuperSearch system's capability to fill user requests not satisfied within the NBC electronic catalog or other California libraries by automatically forwarding those searches, without having to re-enter the request, to a national bibliographic utility's (OCLC) Direct Request (Prism) Interlibrary Lending system. Materials requested through this second search are furnished by OCLC member libraries that are outside the NBC network, thus extending the NBC system's reach on behalf of its users. Requests are submitted by either staff or directly by patrons to save manual processing time and raise the likelihood of fulfilling requests by access to a library of "last resort." The streamlined method, when fully functioning, will free staff from initiating searches that patrons can do for Staff will be able to do additional work thereby increasing system capacity, shortening response time, and reducing costs of interlibrary loans. While considerable progress was made on the "front-end" step - search initiation - of a seamless message handling system, by the end of the grant period the "back-end" step - checking status of outstanding requests to OCLC - still had to be manually confirmed by staff in that system's message handling file, and receipt and book return information to close out a transaction still had to be manually entered due to delay in development of fully functioning messaging software between the NBC system's vendor and OCLC. Development and testing are continuing using local funding.

Awarded FY 2000	PART D. PR	OJECTS	State: CA
Project Title: Community Comm	nunications Consort	tium	F-92
Type of Project (Type C): C-1			# Served: 12,300
Director: Linda Pack		Phone: ((5	30)251-8127
Library: Susanville Library Distri	ct	E-mail: <u>lin</u>	dalibrarian@yahoo.com
Address: 1618 Main St.		Evaluation	Type: Impact
City: Susanville		State: CA	Zip Code: 96130-4515
Amount Awarded: \$74,421		Check h	ere if a statewide project

Description: Rural California is striving to harness technology to overcome the isolation caused by distance and sparse populations and limited telecommunications infrastructure. This project accelerated creation of an electronic network envisioning linkage of library computers in 10 cooperating agencies including the district public library, a community college and schools in Lassen County, a large, underserved north state region. As technology planning and feasibility studies progressed during the grant year, absence of telecommunications service was identified as a serious obstacle that could not be overcome during the grant period. In addition, the consortium required more time than was available to nourish cooperation and mutual support. Concurrently the State Library determined that a targeted program was essential to bring selected rural, under-financed libraries into readiness for statewide electronic networking and resource sharing for the good of all. To avoid delay while other key networking components matured, the Susanville Library District applied for that program in the context of this grant and LSTA funds were accordingly re-directed to underwrite a local library automation configuration consisting of cataloging and circulation functions. The system acquired possesses capability for high-speed Internet interconnecting with other libraries in the region and statewide. The library agreed to achieve that access when it becomes technically feasible. Meanwhile hardware and software were acquired and installed in summer 2000. Catalog record conversion was completed in September. LSTA was used in conjunction with a matching grant from the Gates Library Foundation, state funds and local contributions. The composite funding thus positioned the Susanville library to be a building block in a regional service plan and enabled this area to take its place as part of a growing statewide electronic library network.

Awarded FY 2000	PART D. PI	ROJECTS	5	State: C	CA	
Project Title: Local Touch, Glob	al Reach: Library	Connecti	ons fo	r Lifelong l	_earning	F-117
Type of Project (Type C): C-2			#	# Served:	190,000	
Director: Luis Herrera	Phone: (626) 744-4033					
Library: Pasadena Public Librar	у	E-mail:	<u>lherr</u>	era@ci.pas	adena.ca.us	
Address: Metropolitan Coopera	tive Library	Evaluation Type: Impact				
System, 3675 E. Huntington Dr.	, Ste 100 (fiscal					
agent)						
City: Pasadena		State:	CA	Zip C	ode: 91107	
Amount Awarded: \$11,000	_	Chec	k her	e if a state	wide project	·

Description: As libraries throughout the country observe that more clients prefer to seek needed information electronically at home or the office, librarians are re-thinking "how to do business" in the face of this change. While many information sources have moved to the World Wide Web, they are not necessarily easy to identify, locate or use. Librarians everywhere are responding to the growing concern about the limited information seeking skills of users of libraries of all types. Programs of "information competency" and "information literacy" to stimulate lifelong learning by the public have burgeoned and California is no exception. Three public libraries, the school district, and a community college library in the Pasadena metropolitan area 18 months ago organized a committee charged with finding strategies to overcome the underlying problem, which is inadequate school libraries, by forming a joint venture to interconnect the libraries' online catalogs in a network, analyze interlibrary lending patterns and potential for better sharing of resources, cooperatively purchase shared databases, provide needed training to teachers and librarians related to project goals, and analyze feasibility of a library technician program to open a recruitment path for libraries. The grant for 1999/2000 was used to engage a consultant to expedite review of goals and objectives, assess library readiness, technology status and progress, and make recommendations for next steps in development of information literacy programming and allying the Pasadena area plan with the Los Angeles regional library network recently ratified as part of the statewide Library of California networking program. A project consultant report is forthcoming.

## TRAINING FOR THE PUBLIC IN ACCESSING THE ELECTRONIC LIBRARY

Awarded FY 2000	PART D. PRO	DJECTS	State:	CA	
Project Title: Informate: Computadoras para tu Futuro (Inform Yourself: Computers for Your					
Future)				F-39	
Type of Project (Type C): C-5			# Served:	44,212	
Director: Deborah Polich (conta	act) F	Phone: (76	50) 435-555	59	
Library: Oceanside Public Librar	y E	E-mail: <u>dp</u>	olich@ci.oc	eanside.ca.us	
Address: 330 N. Coast Hwy.	[	Evaluation	Type: Imp	act; Outcomes	
City: Oceanside	Ş	State: CA	Zip	Code: 92054	
Amount Awarded: \$50,113		Check he	ere if a stat	ewide project	

Description: To address its own local "Digital Divide," the city library offered free training to a local Spanish-speaking client group (28% of population) in computer use and how to access online bibliographic catalog and electronic reference databases, at terminals in the library and at its community computer center, implemented using two grant-paid bilingual teachers in English and Spanish. Over seven months 225 classes in Spanish (268 class hours) were held reaching 1,951 (1,350 young adults/adults [185 individuals] and 601 youth under 14). Children were welcomed with attending mothers at classes as a step toward incorporating childcare. Two Spanish-speaking attendees became volunteer instructors and assumed responsibility for the program after the grant. The program is intended to be a model for use of bilingual volunteer trainers in information technology for underserved populations to assist them in overcoming the language barrier to access library service. The program is being continued via local funding and volunteers, and attracted the attention of other community organizations that wished to replicate the classes.

Awarded FY 2000	PART D.	PROJECTS	State: CA
Project Title: Library Virtual Uni	versity, Year 3		F-45
Type of Project (Type C): C-10			# Served: 1,000
Director: Margaret Roades		Phone: (7	60) 322-8375
Library: Palm Springs Public Lib	rary	E-mail: Ma	argaretR@ci.palm-springs.ca.us
Address: 300 S. Sunrise Way		Evaluation	Type: Impact; Outcomes
City: Palm Springs		State: CA	Zip Code: 92262
Amount Awarded: \$250,000		Check h	ere if a statewide project

Description: Re-designing the library's mission to encompass and enhance adult education and lifelong learning is a growing role in a number of communities. Placing emphasis on higher education which is not available locally, the Palm Springs library established a "virtual university" (Palm Springs Virtual University, or PSVU) centered in the library's meeting room which was re-modeled and wired for the purpose. From the outset the project has employed cutting-edge electronic distance education technologies and computerized interactive videoconferencing. Coursework is being provided to area residents from academic partners such as the California State University, UCLA, and the University of Judaism. In this third grant year, courses and students were doubled. As technology advanced, course delivery began to evolve from videoconferencing to Internet, cable, and line-of-sight telecommunications for distant student contact. The PSVU confronted growing pains in retaining a student body to pursue formal degree- and certificate-based curricula. To preserve the benefits of the investment in the videoconferencing facility, the library adapted the program to bring in extension classes, targeted training events, and specialized coursework such as police training, and rented the room to local business users to meet varied and specific community needs. The program was on target to become financially self-supporting by the end of the final grant year, thanks to a supportive mayor, city council, local officials of various agencies, the library board, a friends group, community members, and revenue producing computer classes as well as rental of the videoconferencing function. Other grants and revenue from private sources and industry have already been received and continue to be cultivated, as is school district support. A formal evaluation was contracted for, which endorsed the model of redefining the library's role as an educational force in the city, stressing ways to successfully furnish access to four-year higher education in rural communities and in urban communities as well.

Awarded FY 2000	PART D.	PRO.	JECTS	Sta	ite: CA	
Project Title: Information Navig	ators, Year 2					F-76
Type of Project (Type C): C-5				# Ser	ved: 96,349	
Director: Ellen Braby (contact)		Pl	none: (31	.0) 458	3-8922	
Library: Santa Monica Public Lil	orary	E	-mail:			
Address: 1343 6 <sup>th</sup> St.		E,	valuation <sup>-</sup>	Type:	Impact	
City: Santa Monica		S	tate: CA		Zip Code: 90401	
Amount Awarded: \$34,550			Check he	ere if a	statewide project	

Description: A number of libraries are employing teens either by virtue of a community service requirement or by hiring them to become mentors of library users who are novices at using the Internet and new electronic information systems. The Santa Monica Public Library established a project to train teens, ages 15-17 paid from city funds, to provide library patrons with basic assistance in using electronic information resources, and thereby enhance library staff service and provide technology training, research skills, and after-school employment for motivated teens. Twelve students (older teens, ages 18-19) were recruited in this second year of the project and they helped approximately 4,500-5,000 library users. Some "navigators" were subsequently hired as library junior staff members, thus contributing to the recruitment pipeline needed in this and many other public libraries. The project is continuing into a third year with some adjustments in training, the type and level of navigator assistance needed, the length of the employment period of the navigators, and raising of participation in the program from the teen recruitment pool.